

# **Certificate of Mailing under 37 CFR 1.8**

Applicant(s): Eitel et al

Docket no. 82368

Application No.	Filing Date	Examiner:	Customer No.	Group Art Unit:
09/941,046	August 28, 2001	S. Meinecke Diaz	24628	3694

Invention: Apparatus and Method of Maintaining and Improving Agent Performance

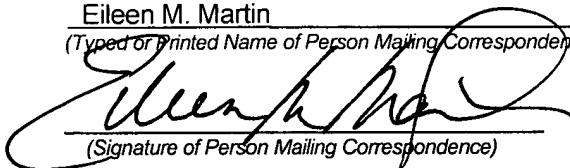
I hereby certify that this Amendment is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on

February 28, 2007.

(Date)

Eileen M. Martin

(Typed or Printed Name of Person Mailing Correspondence)



(Signature of Person Mailing Correspondence)

Note: Each paper must have its own certificate of mailing, or this certificate must identify each submitted paper.

Certificate of First Class Mailing, Amendment, and a Return Receipt Postcard

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82368

PATENT APPLICATION

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:	) Conf. No.: 5725
Robert T. Eitel, et al.	)
	)
Serial No.: 09/941,046	)
	)
Filed: August 28, 2001	)
	)
For: APPARATUS AND METHOD OF	) Art Unit: 3694
MAINTAINING AND IMPROVING	)
AGENT PERFORMANCE	) Examiner: Meinecke Diaz, Susanna
	)
Attorney Docket No.: 6065/82368	)

**AMENDMENT**

Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-0001

In response to the Office Action of December 1, 2006, please amend the above-identified application as follows:

I hereby certify that this paper is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450, on this date.

02.28.2007

Date

Eileen M. Martin